#### North Oakland County Board of REALTORS®



# Impact

# REALTORS® Code of Ethics Training

Effective January 1, 2001 through December 2004, 31. and successive four (4) year periods, **REALTORS®** are required complete a 2 ½ hour course on All NOCBOR members (excluding Affiliate members) must complete the required training no later than December 31, 2012. Pursuant to the mandate of the National Association REALTORS®, failure to complete the required periodic ethics training shall be considered a violation of a membership Additionally, duty. failure to meet the requirement will result in suspension of membership for the first two months (January & February), of 2013, or until the requirement is met whichever occurs sooner. On March 1, 2013, members who have not completed the Code of Ethics training shall be automatically terminated.

NOCBOR will provide free offerings throughout 2012 for the necessary ethics training program, featuring Jack Waller, President of NCI Associates. The 2 ½ required hours will be personally presented by Jack, in a style that will hold your attention, as well as enlighten you with the amendments recently passed by the Directors of the North Oakland County Board of REALTORS®.

Members who would prefer to complete the Code of Ethics mandatory training online, can access:

<u>http://www.Realtor.org/mempolweb.</u><u>nsf/pages/onlineethicstraining</u> to meet the required learning objectives.

# Goodfellows & Holiday Baskets

In the spirit of the holidays, the Membership Services NOCBOR Committee has selected the Waterford Goodfellows as their Christmas project. The Waterford Goodfellows holiday provides baskets for Waterford residents in need of assistance. The baskets contain the fixings for a holiday dinner, canned goods, candy and a toy for each child, birth through 12 years of age. Your generosity will be greatly appreciated, and if you would like to donate items-canned good, toys, etc.., they can be dropped by the Board office. Donations must be received by December 15, 2011. Volunteers are also needed to sort food for the Holiday Baskets on Friday, December 17 for 6-9 p.m.

## **Special Awards**

NOCBOR's Membership Services Committee is requesting NOCBOR members to nominate their

favorite Affiliate member, as well as a REALTOR® qualified to serve as NOCBOR's 2011 Rookie-ofthe-Year. qualify To NOCBOR's Rookie-of-the-Year. the member must have been licensed in the past 18 months. The **Broker-of-the-Year** will selected and honored at NOCBOR's "An After Holiday Party," on Friday, January 13, 2012 at the Troy Marriott. Why not consider nominating your manager or broker/owner for this prestigious award? Do you have a favorite REALTOR® who you have had a cooperative transaction with, who went beyond the regular stuff to make it all work? Then, vou'll want to nominate him/her for the Distinguished Service Award. NOCBOR recognizes the fact than many REALTORS® are involved in their communities and local charity groups. The **Humanitarian** Award is for the member who is selected for his/her unselfish ways. NOCBOR has a membership of over 2,600 diversified individuals, some of whom would qualify for the annual Cultural Diversity Tell us about vour experience with a client of different culture. What did you do to make the transaction work smoothly, without aggravation? Submit your nominations today by accessing the Nominating form, available NOCBOR's Web site, and submit NOCBOR. along with narrative.

Volume 23 Issue 6 December, 2011







President Doug Hardy	855-2000
President-Elect R.W. Watson	736-3000
Treasurer Geoff Leach	360-9100
Secretary Brian Kirksey, ASA	336-2088
Past President John Burt, GRI,	628-2178

#### **BOARD OF DIRECTORS**

Angela Batten 62	25-0200
David Botsford 62	26-2100
Maddy Dishon 62	20-1000
Laura Felix-Smith 33	38-7135
Cheryl Gates-Beers 62	20-8777
James Gillen 62	20-8777
Bill Haviland, GRI, e-PRO 74	12-8773
Rick Howe 68	33-9590
Tanya Mitchell 62	25-0200
Ray O' Neil, GAA, RAA 67	74-3333
Jake Porritt 69	93-7400
Rhona Ravenell 20	02-6824
Cathy Siders 36	60-9100

#### **STAFF**

Patricia Jacobs	Executive Vice President
Millie Traylor	Member Services Administrator
Tonya Wilder	Executive Assistant

#### CHAIRMEN

Budget & Finance Bylaws	R.W. Watson Laura Felix-Smith
Education	Cathy Siders
Executive	Doug Hardy
Government Affairs	Bill Haviland, GRI, e-PRO &
	Ray O'Neil, GAA, RAA
Membership Services	Dave Niezgoda
Nominating	John Burt, GRI
Professional Standards	
Arbitration	Gerald Hoopfer
Ethics	Kathleen Sanchez
Grievance	Rick Howe
Technology	Rick Bailey

#### **REALCOMP II LTD. GOVERNORS**

Doug Hardy, President	855-2000
John Burt	628-2178

NAR DIRECTOR R.W. Watson

#### **MAR DELEGATES**

Doug Hardy R.W. Watson

NORTH OAKLAND COUNTY BOARD OF REALTORS® 4400 West Walton | Waterford | MI | 48329 Phone (248) 674-4080 | Fax (248) 674-8112 E-mail: boardoffice@nocbor.com www.nocbor.com

#### Board of Directors October, 2011

MOTION CARRIED to approve six (6) Primary Designated REALTORS®; sixty-four (64) Primary REALTORS®; two (2) Secondary Designated REALTORS®, one (1) Secondary REALTOR® and one (1) Affiliate member.

MOTION CARRIED that Greg McClelland contact Realcomp's attorney to discuss how each will work together in a financial capacity.

**MOTION CARRIED** to approve 2011/2012 NOCBOR budget as proposed.

MOTION CARRIED to approve 2012 continuing education program prepared by Great Lakes Realty in the amount of One Thousand Two Hundred Fifty (\$1,250) Dollars.

**MOTION CARRIED** to elect **Cheryl Gate-Beers** to position of 2012 NOCBOR Secretary

**MOTION CARRIED** to elect **Brian Kirksey** to the position of 2012 NOCBOR treasurer.

**MOTION CARRIED** to elect **Bill Haviland** to the position of 2012
NOCBOR President-Elect.

**MOTION CARRIED** to elect **David Botsford** for the position of Realcomp Governor for years, 2012-14.

MOTION CARRIED to elect James Gillen as Realcomp Alternate Governor for 2012

### Board of Directors November, 2011

MOTION CARRIED to approve one (1) Primary Designated REALTOR®; twenty-nine (29) Primary REALTORS® and one (1) Affiliate. **MOTION CARRIED** to receive two (2) bids for a certified audit.

**MOTION CARRIED** to establish policy that each member of the Board of Directors shall receive a complimentary ticket to the annual induction ceremony.

MOTION CARRIED to elect Tony Haviland to a 3 year term on the NOCBOR Board of Directors, replacing Bill Haviland, who was elected as 2012 NOCBOR President-Elect.

**MOTION CARRIED** to elect **David Niezgoda** to a 2 year term on the NOCBOR Board of Directors, replacing **Cheryl Gates-Beers**, who was elected as 2012 NOCBOR Secretary.

#### **Wanted T-Shirts**

Cranbrook Schools adopted a village, Namtenga in Burkinka Faso, Africa, about 10 years ago. Students have helped them dig wells for water, taught women to weave and sponsored a program to educate the children, especially girls. School enrollment for girls has increased from 12 to over 100 since the program began.

The latest Namtenga Project is to collect T-shirts of any size or condition. These shirts will be sent to Africa where they will be re-designed by cutting and combining several shirts into one with additional material woven by the Namtenga women weavers. These "designer" shirts will then be returned to be sold locally. All profits are returned to Namtenga.

We have a sponsor for shipping, but we need T-shirt supplies! This is an excuse to re-purpose your T-shirt collection. Shirts with "logos" of sports teams, schools, vacation travels, or random advertisements are encouraged so that the Namtenga villagers, will learn more about our culture as well. T-shirts will be collected until Thursday, December 15 at NOCBOR.

#### **MISSION STATEMENT**

The purpose of the North Oakland County Board of REALTORS® is to enhance the ability and opportunity of its members to conduct their business successfully and ethically, and to promote the preservation of the right to own, transfer and use real property.

#### 2012 NOCBOR Officers

#### R.W. Watson President



Elected as a member of the Board of Directors in 2008, R.W. has been licensed since 1978, and in 1990 took an active role in NOCBOR, serving on the Board's Professional Standards Committee. Affiliated with SKBK Sotheby's International (Birmingham), Watson served as 2010 Chairman of the Membership Services Committee, and looks forward to increasing benefits and services for all NOCBOR members.

## Cheryl Gates-Beers Secretary



Cheryl has served as Director since 2008. She currently is a Professional member the Standards Committee and Membership Services Committee. Cheryl was a member of the Grievance Committee for 3 years, as well as Vice President of Membership for Women's Council of **REALTORS®** North Oakland Chapter. Cheryl is an associate broker and team leader for Keller Williams Clarkston Market Center.

#### Bill Haviland President-Elect

The first Emeritus member to serve as NOCBOR officer, Bill has been in the profession of real estate for over 40 years.

A past Governor of Realcomp, Bill has participated on the Education Committee, and has instructed continuing education for over 25 years. Bill is committed to the REALTOR® movement and has held the distinguished position of REALTOR® Active in Politics and Co-Chairman of NOCBOR's Government Affairs Committee.

#### Brian Kirksey Treasurer

Elected to the Board of Directors in 2009, Brian is principal broker of KRES Realty (Rochester), and currently serves as NOCBOR's Secretary. Selected as NOCBOR's 2010 REALTOR® Active-In-Politics, Brian was appointed as a member of the State of Michigan's Board of Residential Appraisers in 2010. As an appraiser and education instructor, Brian promotes NOCBOR as appraiser friendly.

### "Meet Your Elected Directors"



John Burt, GRI Real Living John Burt

John has served NOCBOR for over 25 years as Chairman of Grievance, Budget & Finance, Education and Executive Committees. In the past 10 years, he has served on the Board of Directors, as well as President-Elect in 2009, and President in 2010. As Realcomp Governor, for over 6 years, John has the philosophy that Realcomp must always operate as a user-friendly company.

## Laura Felix-Smith Seaver Title



Laura, has been involved with NOCBOR since 1978. She joined as an Affiliate member in February, 1991 and currently serves as Chairman of the Bylws Committee and member of the Membership Services Committee. Laura received the

"Affiliate-of-the-Year" Award in 1995 and again in 2008. She has been an Affiliate Director for the past 5 years and will serve in 2012.



#### Maddy Dishon Re/Max Encore

Maddy participated on NOCBOR's Grievance Committee, 2004-06, and served as Chairman in 2006. She currently serves on the Professional Standards Committee and has participated in several arbitration hearings.

In 2005, Maddy was awarded the "Humanitarian of the Year" and "Broker of the Year" in 2007. Maddy will serve her second 3 year term as Director.



#### Tanya Mitchell Real Estate One

Licensed since 2004, Tanya served as NOCBOR's Secretary in 2009, and Treasurer in 2010. As a member of the Membership Services Committee, since 2005, Tanya has been instrumental in encouraging many NOCBOR members to take an active role in NOCBOR's Committees and social networking programs. Tanya will serve on the Board of Directors for 3 year, 2012-14.

## **NOCBOR Events**

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<u>_</u>				1 10 a.m. Backdoor Workshop "Learn About HUD Homes" J. Gillen 2 hours con-ed 28 attended	2 9:30 a.m. – 3:30 p.m. Con-ed "Meeting Client Needs in 2011, The Agent- Advisor Emerges" J. Waller 18 attended	3
9	5	6	7	8 9 a.m. Membership Services	9 9:30 a.m 3:30 p.m. Con-ed S. Bell	10
<b>Jecember</b>	9:30 a.m. Education Committee	13 9:30 a.m. Technology Committee @Leo's Coney 9:30 a.m. – 3:30 p.m. Con-ed S. Bell	14	15 9:15 a.m. Grievance 9:30 a.m. – 3:30 p.m. Con-ed "Meeting Client Needs in 2011, The Agent-Advisor Emerges J. Waller	16	17
Ŏ	19	20 9:30 a.m. – 3:30 p.m. Con-ed B. Haviland	19 1:30 p.m. BODs Mtg	22	23 OFFICE CLOSED	24
	26 OFFICE CLOSED	27	28	29	30 OFFICE CLOSED	31 9:30 a.m. – 3:30 p.m. Con-ed B. Haviland
<b>&gt;</b>	2 OFFICE CLOSED	3	4	5	6	7
anuary	9 9:30 a.m. Education Committee 11:30 a.m. Government Affairs Committee	10 9:30 a.m. Technology Committee 9:30 a.m. – 3: 30 p.m. Con-ed B. Haviland	11	12 9 a.m. Membership Services	13 6:30 p.m. "An After Holiday Party" @ Troy Marriott	14
	16 OFFICE CLOSED	17	18	19 9:15 A.M. Grievance	20	21
7	23 6-10 p.m. Pre-License Class	24	25 12:30 p.m. Executive Committee 1:30 p.m. BODs' Mtg. 6-10 p.m. Pre-License Class	26	27	28
	30 6-10 p.m. Pre-License Class	31	1 6-10 p.m. Pre-License Class	2	3	4
>	6 6-10 p.m. Pre-License Class	7	8 6-10 p.m. Pre-License Class	9 9 a.m. Membership Services	10	11
-ebruar	13 9:30 a.m. Education Committee 11:30 a.m. Gov't Affairs Committee 6-10 p.m. Pre-License Class	14 9:30 a.m. Technology Committee	15 6-10 p.m. Pre-License Class	16 9:15 a.m. Grievance	17	18
bri	20 6-10 p.m. Pre-License Class	21	22 6-10 p.m. Pre-License Class	23	24	25
He	27	28	29 12:30 p.m. Executive Committee 1:30 p.m. BODs' Mtg			



Entertainment
Brian Alexander
"The Vaice"

Friday, January 13, 2012

6:30 - 11:30 p.m.

\$ 35 per person

Troy Marriott 200 W. Big Beaver Rd Troy, MI 48084 WiniAll

Advanced reservations are required. RSVP, including payment, must be recieved by Monday, January 9, 2012.

## Please respond on or before January 9, 2012

Please include full name and select entree for each gues included on RSVP

vame				
Prime Rib (King Cut, Rosemary Par	n Jus, Loaded	Baked Potato,	Green Bean	Almondine
Baby Carrots, Teardrop Tomato Saute')				

\_\_\_\_Asparagus Risotto Stuffed Breast of Chicken (Roasted Garlic Brdelaise, Chive and Sour Cream Yukon Whipped Potato, Haricot Vert, Baby Carrot and Peral Onion)

\_\_\_\_Grilled Wild Atlantic (Lemongrass Butter Sauce, Brown Rice Florentine, Asparagus, Baby Carrots, Pan Fried Leeks)

#### Name\_\_\_\_\_

\_\_\_\_Prime Rib (King Cut, Rosemary Pan Jus, Loaded Baked Potato, Green Bean Almondine, Baby Carrots, Teardrop Tomato Saute')

\_\_\_\_Asparagus Risotto Stuffed Breast of Chicken (Roasted Garlic Brdelaise, Chive and Sour Cream Yukon Whipped Potato, Haricot Vert, Baby Carrot and Peral Onion)

\_\_\_\_Grilled Wild Atlantic (Lemongrass Butter Sauce, Brown Rice Florentine, Asparagus, Baby Carrots, Pan Fried Leeks)

# 2011 NOCBOR Committees

Budget & Finance R.W. Watson, Chm. Geofff Leach, V.C John Burt

Doug Hardy, Jr., Brian Kirksey

#### **Bylaws**

Laura Felix-Smith, Chm. Michael Anspach Louis Bisgoni Shirley Coronado Marcia Dyer Denise Misaras

#### Education

Cathy Siders, Chm.
Marsha Armstrong
Barb Bartus
Brenda Brooks
Deb Collins
Matt Diskin
Susan Gesaman
Dave Henderson
Laura Prendergast
Rhona Ravenell
Cathy Weller

#### **Executive**

Doug Hardy, Jr. R.W. Watson-President-Elect Geoff Leach, Treasurer Brian Kirksey, Secretary John Burt, Past President Tanya Mitchell

#### **Government Affairs**

Bill Haviland, Co-Chm.
Ray O'Neil, Co-Chm.
Cheryl Anderson-McNeal
Sally Bell
Doug Bills
Curt Carson
Matt Diskin
James Gean
Cheri Hill
Gerald Hoopfer
Jeff LaPorte
Randy Miller
Ron Miller
Ron Newman
Jake Porritt

Jenifer Rachel

Mary Rettig

#### (Government Affairs)

Timothy Sean Brian Seibert Cathy Siders Sunny Sky Jim Skylis Kevin Thompson

#### Grievance

Rick Howe, Chm.
David Botsford, V.C.
Amy Albright
Angelena Braxton
Marcia Dyer
James Gillen
Mike Wang

#### **Membership Services**

Dave Niezgoda, Chm.
Mike Proctor, V.C.
Angela Batten
Laura Felix-Smith
Cheryl Gates-Beers
Cindy Kreiner
Tanya Mitchell
Keith Stonehouse
Cindy Taylor
Kathy White

#### **Nominating**

John Burt, Chm. Amy Albright, V.C. Joan Falk Kevin McCort Linda Mladenoff Dave Niezgoda Michelle Shuler-Gaul

#### **Professional Standards**

**Hearing Panel** Pamela Bradshaw Bill Clark Victoria Crampton Sue Dendler Madeline Dishon Cheryl Gates-Beers John Greene Bill Hampton Edward Harris Lynn Kacy Denise Misaras Dennis Nabor Ron Newman Kay Pearson Jim Porritt Cathy Siders Alyce Smith Jackie Speagle

#### Arbitration

Gerald Hoopfer

#### **Ethics**

Kathleen Sanchez

#### **Realcomp Governors**

John Burt Doug Hardy

#### Realcomp Users

Jim Fuller Geoffrey Leach Tanya Mitchell Jeff Whitbey

#### Technology

Rick Bailey, Chm.
Kevin McCort, V.C.
Doug Andrus
John Chartier
Eric Mann
David Montgomery
Angie Ridley
Mike Wang
Merrick Williams
Jeff Whitbey

## **Thanks To All NOCBOR Volunteers During 2011**

## Don't Forget Your Con-ed

#### Course 1200

#### Cost of Course(s) held at NOCBOR:

6 hour \$35 (member) / \$45 (non-member) 4 hour \$30 (member) / \$35 (non-member) 3 hour \$20 (member) / \$25 (non-member) 2 hour \$15 (member) / \$20 (non-member)

\$50 (All Walk-Ins)

Friday, December 9 Tuesday, December 13 Tuesday, December 20 Saturday, December 31 Friday, January 6 Wednesday, January 18 S. Bell S. Bell B. Haviland B. Haviland B. Haviland B. Haviland 6 hrs 9:30 a.m. – 3:30 p.m. 6 hrs 9:30 a.m. – 3:30 p.m.

6 hrs 9:30 a.m. – 3:30 p.m.

## Meeting Client Needs in 2011, The Agent-Advisor Emerges" Cost of Course(s) held at NOCBOR:

6 hour \$40 (member)/\$50 (non-member)

Thursday, December 15

J. Waller

6 hours

9:30 a.m. - 3:30 p.m.

To register visit ww.nocbor.com or call 248-674-4080! Registration sheets must be completed with payment to hold your place in class! Take your Continuing Education today!



# TOGETHER WE'LL MEET THE CHALLENGE IN 2012

We can't do it without your participation! NOCBOR is a member driven organization, and without the volunteers to make the machine run smoothly, it could possibly break down. You are invited to join one of NOCBOR's Committees in 2012! Committee members receive complimentary Continuing Education for their participation.

The following Committees are looking for volunteers. Please indicate your choices box below and e-mail this form to info@nocbor.com, or fax it to (248) 674-8112 **no later than December 28, 2011.** 

#### **COMMITTEES AVAILABLE:**

#### **Bylaws**

Members meet on direction of the Board of Directors to consider amendments to the Bylaws for recommendation to the general membership.

#### **Education**

The Education Committee provides members with frequent and affordable opportunities to achieve knowledge and competence in an evolving business climate and to promote an atmosphere of equal opportunity in a multi cultural community through a commitment to education, awareness and an appreciation of others.

#### Grievance

Selected members serve to review requests for arbitration (commission disputes) and to determine the possibility of member violations of the Code of Ethics.

#### **Government Affairs**

Promote to NOCBOR members education, awareness and involvement in the legislative process.

#### **Membership Services**

The Committee makes recommendations to the Board of Directors on matters pertaining to eligibility, qualifications and approval for the election to membership. The Committee promotes an awareness of Board functions to members to help improve participation and develop new membership benefits.

<u>Real Property Valuation</u> – This Committee is new and developed for NOCBOR Appraiser members. The Committee Mission Statement will be created during the first meeting.

#### **Technology**

The mission of the Technology Committee is to communicate resources to NOCBOR members to drive their productivity.

FIRST CHOICE:	
SECOND CHOICE:	
Name:	License: 6501-
Firm Name:	
Business Phone:	E-Mail:

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Dining, Dancing

**PRESENTS** 

"An After Holiday Party"

FRIDAY, JANUARY 13, 2012

200 W. Big Beaver Rd Troy, 48084

\$35 per person

Celebrate with your

Celebrate with your

2012 Leadership

Recipients! 6:30 - 11:00 p.m **Troy Marriott** 

Advanced reservations are required. RSVP, including payment, must be received by Monday, January 9, 2012. Your personal invitation will be e-mailed to you. Please respond with dinner selection.

# HOME INSPECTIONS



**Certified Inspections** 

INSPECT BEFORE YOU INVEST

248-625-9555

# We Make It Easy!



- · Professional property management in Southeast Michigan since 1989
- · One-stop service on all your rental properties
  - · Complete tenant screening
  - · Fantastic media exposure through our website, television and print advertising
    - · Advertise your vacancies online at www.northbloomfield.com
  - 50% commission for co-op sales associates on the first month's rent at closing



**West Bloomfield** 7231 Cooley Lake Rd. 248-366-8484

**Auburn Hills** 2215 E. Walton Blvd.

248-409-2689



www.NorthBloomfield.com